

From: [Broadcasting](#)
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: FYI [Ref: CSC2026-4862] CRM:001682005572 [SEC=OFFICIAL]
Date: Friday, 6 March 2026 3:10:46 PM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.jpg](#)

OFFICIAL

Just flagging for your information. (NFA)

Regards,

[REDACTED]

[REDACTED]
Compliance Officer
Content Investigations Section

Australian Communications and Media Authority

[REDACTED]



The ACMA acknowledges First Nations peoples as the Traditional Owners and Custodians of Australia. We respect and celebrate First Nations peoples as the original storytellers and content creators of the lands on which we work and honour the enduring strength and commitment of Aboriginal and Torres Strait Islander peoples to the land, waters and their communities. We pay our respects to Elders past, present, and emerging.



OFFICIAL

From: ACMA Customer Service Centre <info@acma.gov.au>
Sent: Friday, 6 March 2026 3:06 PM
To: Broadcasting <Broadcasting@acma.gov.au>
Cc: A [REDACTED]
Subject: FYI [Ref: CSC2026-4862] CRM:001682005572 [SEC=OFFICIAL]

OFFICIAL

Hi Team,

FYI - Today we received a call from an Anonymous caller wanted to provide feedback:

Caller requested for the call recording to be turned off. Officer advised that the recording cannot be disabled.


Caller provided feedback, stating that the recording was a breach of her privacy. She then began discussing MAFS and Kyle Sandilands, complaining about the MAFS advertisements and promotions between programs, noting that they skip the ads because they already know how the show will end with screams, fights etc.

Caller continued to express that the call recording was a breach of her rights and privacy, questioning why ACMA penalises Kyle Sandilands but allows call recordings in ACMA. She referenced the Code of Conduct.

Caller requested that IT delete the call recording.

This request is not captured in the end-to-end reporting process.

Kind regards,


Enquiries Officer
Customer Service Centre
Telephone: 1300 850 115
Email: info@acma.gov.au

OFFICIAL